



Mobile Health Clinics' Accessibility and Utilization Patterns Among Urban Dwellers in Lagos: A User Experience Study

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Abstract

Mobile health clinics (MHCs) have emerged as a vital component in healthcare delivery, particularly in urban settings where access to traditional healthcare facilities is limited. A mixed-methods approach was employed, incorporating surveys ($n=300$) and qualitative interviews ($n=25$). MHC users reported an average travel time of approximately 45 minutes to reach the nearest clinic, with a significant preference for MHCs offering health education sessions. Urban dwellers in Lagos perceive MHCs as convenient but highlight the need for more frequent and diverse services offered. MHC providers are encouraged to integrate user feedback into service improvements and increase operational frequency during peak hours. Mobile Health Clinics, User Experience, Urban Dwellers, Lagos, Nigeria

Keywords: *Mobile Health Clinics, Urbanization, User Experience, Accessibility Studies, Geographic Information Systems, Quantitative Methods, Qualitative Research*

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