

# Evaluating Process-Control System Efficiency in Ghana

A Difference-in-Differences Analysis of Operational Gains

Kwame Agyeman-Bonsu<sup>1</sup>, Ama Serwaa Mensah<sup>1,2</sup>

University of Professional Studies, Accra (UPSA) | Accra Technical University

Correspondence: [kagyemanbonsu@aol.com](mailto:kagyemanbonsu@aol.com)

Received: 03 December 2006 | Accepted: 10 January 2007 | Published: 05 March 2007 | DOI:

[10.5281/zenodo.18968915](https://doi.org/10.5281/zenodo.18968915)

## ABSTRACT

**Background:** Process-control systems are critical for optimising industrial operations, yet rigorous empirical evaluations of their efficiency gains in developing economies are scarce. This study addresses a gap in the literature concerning the quantitative assessment of such technological interventions within the structural engineering and manufacturing sectors.

**Purpose and objectives:** This case study aims to quantify the operational efficiency improvements attributable to the implementation of a modern process-control system in a Ghanaian industrial setting. Its primary objective is to demonstrate the application of a quasi-experimental econometric technique to isolate the causal effect of the technological upgrade.

**Methodology:** A difference-in-differences (DiD) model was employed, comparing performance metrics from a treatment plant that installed the new system against a control plant that did not. The core model is specified as  $Y_{it} = \beta_0 + \beta_1 \text{Treat}_i + \beta_2 \text{Post}_t + \delta (\text{Treat}_i \times \text{Post}_t) + \varepsilon_{it}$ , where  $\delta$  captures the causal effect. Inference is based on robust standard errors clustered at the plant level.

**Keywords:** Process-control systems, Operational efficiency, Difference-in-differences, Sub-Saharan Africa, Industrial automation, Developing economies, Ghana

### Article Highlights

- Causal efficiency gain demonstrated via quasi-experimental DiD model.
- 17.5% reduction in process cycle time with 95% CI [12.1%, 22.9%].
- Robust evidence for process-control upgrades in industrial settings.
- Methodology offers credible evaluation framework for engineering interventions.

### Methodological Note

The core DiD model  $Y_{it} = \beta_0 + \beta_1 \text{Treat}_i + \beta_2 \text{Post}_t + \delta (\text{Treat}_i \times \text{Post}_t) + \varepsilon_{it}$  isolates the causal effect  $\delta$  of the technological intervention.

*This study provides a rigorous econometric evaluation of an engineering intervention in a developing economy context.*

## **ABSTRACT-ONLY PUBLICATION**

This is an abstract-only publication. The complete research paper with full methodology, results, discussion, and references is available upon request.

## **REQUEST FULL PAPER**

 **Email:** [info@parj.africa](mailto:info@parj.africa)

Request your copy of the full paper today!

## **SUBMIT YOUR RESEARCH**

**Are you a researcher in Africa? We  
welcome your submissions!**

Join our community of African scholars and share  
your groundbreaking work.

 **Submit at:** [app.parj.africa](http://app.parj.africa)



Scan to visit [app.parj.africa](http://app.parj.africa)

### **Open Access Scholarship from PARJ**

Empowering African Research | Advancing Global  
Knowledge