The Impact of Internet Connectivity on E-Government Efficiency in Ghanaian Municipalities: A Scoping Review within an African Context

Siyanda Mthethwa[1]**, Nokuthula Ngubane**[2,3]**, Nkosana Xaba**[2,4]**, Bongiwe Cele**[2]

[1] Department of Cybersecurity, University of Pretoria

[2] University of Fort Hare

[3] Department of Software Engineering, University of Pretoria

[4] University of Pretoria

Author notes

Siyanda Mthethwa is affiliated with Department of Cybersecurity, University of Pretoria and focuses on Computer Science research in Africa.

Nokuthula Ngubane is affiliated with University of Fort Hare and focuses on Computer Science research in Africa.

Nkosana Xaba is affiliated with University of Pretoria and focuses on Computer Science research in Africa.

Bongiwe Cele is affiliated with University of Fort Hare and focuses on Computer Science research in Africa.

Abstract

Ghanaian municipalities face challenges in leveraging e-government services due to limited internet connectivity. A scoping review approach was employed to synthesize existing literature without empirical data collection or analysis. Findings suggest that an increase in internet bandwidth is associated with improved e-government service delivery by municipal authorities, though the specific proportion of municipalities experiencing significant improvements varied across studies. The reviewed literature indicates a positive correlation between enhanced Internet connectivity and increased efficiency in delivering e-government services. However, variability exists depending on municipality-specific factors. Investigate potential policy interventions to improve internet infrastructure and service delivery for municipal authorities. Model estimation used $\{\hat{\theta}\} = argmin\{\theta\} sumiell(yi, f\theta(\xi)) + \lambda lVert\theta rVert 2^2$, with performance evaluated using out-of-sample error.

Keywords: *Sub-Saharan, African, SocialMedia, InternetAccess, E-Government, Accessibility, Framework*

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