



Methodological Evaluation of Transport Maintenance Depot Systems in South Africa: Randomized Field Trial for Efficiency Gains

Nombuyiselo Nxaba¹, Siyabonga Mkhize², Kgosibedi Moletsane^{1,3}

¹ Durban University of Technology (DUT)

² Department of Sustainable Systems, University of Pretoria

³ University of the Free State

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Correspondence: nnxaba@yahoo.com

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Author notes

Nombuyiselo Nxaba is affiliated with Durban University of Technology (DUT) and focuses on Engineering research in Africa.

Siyabonga Mkhize is affiliated with Department of Sustainable Systems, University of Pretoria and focuses on Engineering research in Africa.

Kgosibedi Moletsane is affiliated with University of the Free State and focuses on Engineering research in Africa.

Abstract

This study focuses on evaluating transport maintenance depot systems in South Africa, aiming to enhance operational efficiency by conducting a randomized field trial. A randomized field trial was conducted across multiple depots in South Africa. Key variables were monitored over an extended period to ensure robust data collection and analysis. The findings indicate that by reducing the variability in service delivery times, there was a significant decrease of 15% in overall depot operation costs, with a confidence interval suggesting these results are reliable within $\pm 3\%$. This study provides evidence on how systematic improvements can lead to substantial cost savings and operational efficiencies in transport maintenance depots. Based on the findings, recommendations include the implementation of standardised work processes and enhanced training for depot staff to further improve service delivery. The maintenance outcome was modelled as $Y = \beta_0 + \beta_1 X + u_i + \varepsilon_i$, with robustness checked using heteroskedasticity-consistent errors.

Keywords: *Geographic, African, Maintenance, Depot, Evaluation, Methodology, Efficiency*

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