



Patient Satisfaction with Palliative Care Services in Rural Mozambique: An Impact Evaluation

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Abstract

Palliative care services in rural Mozambique are essential for improving patient outcomes, yet their effectiveness remains underexplored. A mixed-methods approach involving surveys ($n=200$) \wedge qualitative interviews ($n=15$) was employed to assess patient perspectives on service quality, accessibility. Survey results revealed that 78% of respondents reported high satisfaction with care provision, while thematic analysis identified themes such as improved symptom management and enhanced emotional support. The study underscores the importance of ongoing improvements in palliative care infrastructure to meet rural patient needs effectively. Rural health facilities should prioritise training for healthcare providers on advanced palliative care techniques and expand telemedicine services to ensure equitable access.

Keywords: *Palliative Care, Rural Health Services, Patient Satisfaction, Qualitative Research, Geographic Medicine, Outcome Evaluation, Sub-Saharan Africa*

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