



Engagement Dynamics Framework for Community Health Workers with Urban Pregnant Women in Kampala, Uganda

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Abstract

Community health workers (CHWs) play a crucial role in community-based health services in urban hospitals of Kampala, Uganda, where they engage with pregnant women for maternal and child health care. The study employs a qualitative approach, utilising semi-structured interviews with 30 CHWs and 30 urban pregnant women in three major hospitals of Kampala. Data analysis includes thematic content analysis and triangulation methods. The engagement dynamics framework highlights the importance of tailored interventions for enhancing CHWs' effectiveness in urban hospitals, particularly in addressing health service gaps and improving patient satisfaction. Policy makers should prioritise training programmes and community needs assessments to ensure that CHWs are equipped with resources and knowledge necessary for successful engagements. Hospitals should also facilitate regular communication between CHWs and pregnant women. The empirical specification follows $Y = \beta_{0+\beta} p X + \text{varepsilon}$, and inference is reported with uncertainty-aware statistical criteria.

Keywords: *Uganda, Community Health Workers, Geographic Focus, Maternal Child Health, Engagement Dynamics, Spatial Analysis, Community Participation*

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